

## Quality Policy

*Quality is always the result of a bright common effort, a product obtained thank to everyone's experiences.*

Polis's purpose is to constantly extend its own presence and activities in the global markets, focusing its attention on the customer's satisfaction and trying always to go beyond their expectations.

Moreover another purpose is to promote every action intended to make its products and production harmless towards environment and people's health and safety.

In order to reach those aims Polis:

- **Identifies** the dangers related to its own activities, firstly evaluating the potential risks for people and environment.
- **Applies** methods, actions and adjustments, aiming at preventing accidents, professional diseases and pollution.
- **Protects** energy resources, avoiding their waste.
- **Supports** training courses, information and continuing education, involving every worker and making everyone aware of their duties, their responsibilities in the field of security and environment, and the importance of their actions in reaching the continuing customer's satisfaction.
- **Keeps** update supervision procedures in order to constantly check staff's health and safety, along with environmental aspects.
- **Develops** innovative products, programs, purposes and targets, trying to implement them. Besides this Polis uses appropriate resources, it relies upon trained workers, able to carry out their tasks and responsible for what they do, and of course upon proper financial resources.
- **Respects** workers' rights and condemns child labour and exploitation.
- **Satisfies** relevant requirements.
- **Yearly** evaluates the efficiency of its internal processes, always taking into consideration risks and opportunities, its Quality Assurance Service and its Internal Quality Policy, defining better and better targets to obtain.

*Everybody has to work hard and professionally in order to improve the quality of the products, the performance of the processes and the prompt reply to customers' requests, which aims at constantly increase their satisfaction.*

General Manager



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